

The German language  
documentation is the ORIGINAL  
DOCUMENT.  
Other languages are translations of  
this original document.

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## End of Life Franka Emika Robot (FER)

Dear Sir or Madam,

I would like to inform you that we have withdrawn the product:

Franka Emika Robot (FER) (formerly Panda or FE Power Tool)

from our portfolio and replaced it with the successor products:

Franka Production 3 (FP3) for industrial use and

Franka Research 3 (FR3) for research use.

Software support for the Franka Operating System for versions 1.x.x. to 4.x.x. inclusive will also be discontinued. Support will end on 31.12.2023.

The affected products can be identified by the serial number, consisting of the article number and sequential number on the label.

Arm FER: article number 289830 including all sequential numbers.

Control FER: article number 290839 including all sequential numbers and article number 295341 up to sequential number 1326460.

In the event of a defect, we are only able to offer limited replacement units from our remaining stock. In this regard, we will be happy to continue to be at your disposal until 31.12.2023 at [support@franka.de](mailto:support@franka.de).

Associated products from the Ecosystem, such as the Franka Emika Hand, will continue to be available to you for the time being via Franka World (<https://franka.world>).

We will be happy to answer any queries you may have. We would also be pleased to inform you about our successor systems via [sales@franka.de](mailto:sales@franka.de).

Sincerely

Dr. Patrick Pfaff

Dr. Alwin Mahler